Water Shut off Policy

(Per Code of Conduct Sec 40-48 #e)

Effective 4th quarter 2015, billing 1-15-2016

<u>UNPAID water/sewer bill</u> - <u>must be paid by 4:30 pm the day before the shut off date</u> if not an automatic non-payment fee shall be applied and <u>service shall be discontinued without notice</u>

Water service will not be turned back on until the balance is paid in full.

No longer will the DPW department be knocking on doors!

Approved 10-12-2015 - Amended 01-09-17